

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

DRINKING WATER NOTICE

**Total Coliform Bacteria/ Revised Total Coliform Rule (RTCR)
Monitoring/Reporting/Notification Requirements
Not Met for:**

PWS ID#: 4062000

PWS Name: Menemsha Water Company

Enforcement #: 00005813

We violated monitoring and/or reporting requirements of the drinking water regulations. Even though this was not an emergency, as our customers, you have a right to know what happened and what we are doing/did to correct this situation.

We did not complete our Seasonal Start-Up Procedures for 2017; as such, we were required to begin Monthly Total Coliform Bacteriological Monitoring as of May, 2017.

We are required to monitor your drinking water for specific man-made and naturally occurring contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the monitoring period(s) listed below we did not monitor and/or did not complete all monitoring for the contaminant(s) listed below and therefore cannot be sure of the quality of our drinking water during that time.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system.

In addition we Failed to Notify the Department of Environmental Protection (MassDEP) of this/these monitoring and/or reporting violation/s.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

WHAT THIS MEANS:

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

The table below lists the Monitoring period(s) we did not properly test for, and/or report, and/or Notify MassDEP of the failure/s to conduct Total Coliform Bacteriological monitoring for the Revised Total Coliform Rule (RTCR).

Monitoring Period	Failed to Monitor	Failed to Report Results	Failed to Notify MassDEP of these violations
May, July, August, October, November 2017	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
April, May, July, August, 2018	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

STEPS WE ARE TAKING:

Our system is taking the following corrective actions:

1. We are notifying our customers of the violation(s) by providing this public notice to you as well as submitting a copy of this public notice to the DEP and the local board of health.
2. Sample Collection (check appropriate boxes):
 - We have scheduled to **IMMEDIATELY** collect and analyze sample(s) for the contaminants listed above and will submit copies of the sampling results to the MassDEP upon completion. Sampling has been scheduled for: _____.
 - We have collected and analyzed sample(s) for the contaminants listed above and have submitted the sampling results to the MassDEP; samples were collected for: June, September, December, 2017; June, September, 2018.
3. If our system has two or more monitoring and reporting violations within the last 12 months, we are required to submit a plan to the DEP detailing the specific actions that we will take to prevent further noncompliance.
4. We will continue to collect samples for all contaminants according to our most recent sampling schedule.
5. Other Corrective Actions Taken: All samples taken since the violation have been negative for total coliform.

CONTACT INFORMATION:

For more information or questions regarding this notice, please contact:

Responsible Party Name: Brian P. Hall at Phone #: 508-566-2698
Date Public Notice Distributed: March 25, 2019

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

DRINKING WATER NOTICE

PWS ID#: 4062000 PWS Name: NRNEMSHA WATER CO. Enforcement #: 00004341

Failed to Perform State-Approved Start-Up Procedures Prior to Serving Water to the Public in 2017

Before we open each year and serve water to the public we are required to complete certain start-up procedures prior to opening to make sure the water we provide is safe to drink. For the 2017 Season, we failed to complete and/or submit the Seasonal Start-Up Procedure Certification form to the Department of Environmental Protection (MassDEP).

As our customers, you have a right to know what happened and what we are doing to correct this situation. Because we failed to implement these procedures, we have violated requirements of the Revised Total Coliform Rule.

WHAT THIS MEANS

There is nothing you need to do at this time. You do not need to boil your water or take other actions. If you have specific health concerns, consult your doctor.

Although this is not an emergency, as our customers, you have a right to know what this means and what we are doing to correct the situation. If a situation arises where the water is no longer safe to drink you will be notified within 24 hours.

**We are required to monitor your drinking water for specific man-made and naturally occurring contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the monitoring period listed (above) we did not monitor and/or did not complete all monitoring for the Revised Total Coliform Rule (bacteriological sampling prior to opening) and therefore cannot be sure of the quality of our drinking water during that time (or) our PWS did not report the results to MassDEP within the required time frame.* [See below for details]*

In addition we failed to Notify MassDEP of this/these monitoring/ reporting violation/s or treatment technique triggers.

*Please share this information with all people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

PWS CHECK THE APPROPRIATE BOXES depending on the situation & your NONCSA Response:

- We failed to perform the state-approved start-up procedures for our water system
- We failed to submit/report the Seasonal Start Up Procedure Certification to the MassDEP
- We failed to submit/report the Special Sample/s collected prior to opening to MassDEP

Failure to perform the required start-up procedures prior to serving water to the public has the potential to distribute contaminated water. While we have not detected any evidence of contamination in the drinking water, we are committed to improving our operations to reduce the threat of contamination.

When our system shuts down operation, the lack of pressure in our pipes can allow the entry of bacteria and other disease-causing microorganisms into the drinking water. By performing start-up procedures such as flushing the pipes, disinfecting the water, and collecting a coliform bacteria sample before we open, we can be sure that we are providing you with safe water.

STEPS WE ARE TAKING

Since becoming aware of this failure, we have been in contact with MassDEP and plan to review our procedures to ensure that the water system follows all required start-up procedures in the future.

CONTACT INFORMATION For more information regarding this notice, please contact:

Responsible Party Name: Brian Patrick Hall at Phone #: 508-566-2698

Date Public Notice Distributed: 3-31-19

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